Scrum Master Fundamentals

Facilitate Scrum events, coach teams and remove impediments as an effective Scrum Master.

DURATION	FORMAT	LEVEL
16 hours	Onsite, online or hybrid	Foundation

About this programme

A practical Scrum Master programme covering Agile values, the Scrum framework, facilitation, coaching and servant leadership, and coordination across teams, with exercises and case studies.

Who it is for: New Scrum Masters, team leads, project managers and Agile team members

What your team will be able to do

- Explain Agile values, Scrum theory and empiricism
- Facilitate Sprint Planning, Daily Scrum, Sprint Review and Retrospective
- Coach teams and Product Owners as a servant leader
- Identify and remove impediments to team progress
- Coordinate multiple teams with Scrum of Scrums and scaling frameworks

Before you start

- No prior Scrum experience needed
- Some experience working on a team project helps

Course outline

1. Agile and Scrum foundations

- Agile Manifesto values and principles
- Empiricism, lean thinking, transparency, inspection and adaptation
- Benefits of Scrum

2. The Scrum framework

- Roles: Product Owner, Developers and Scrum Master
- Events: Sprint Planning, Daily Scrum, Sprint Review and Retrospective
- Artefacts: Product Backlog, Sprint Backlog and Increment

3. Scrum Master competencies

- Facilitation: decisions, conflict and meetings
- Coaching teams, Product Owners and the organisation
- Servant leadership
- Impediment removal

4. Scaling Scrum

- Coordinating multiple teams on one product
- Scrum of Scrums
- Introduction to SAFe and LeSS

5. Practice and assessment preparation

- Hands-on exercises and simulations
- Case studies of Scrum implementation
- Certification routes and next steps

Sample schedule

2 days onsite, or 4 half-day sessions online. We fit days and session lengths to your team's calendar.

Day 1	8 h	Agile and Scrum foundations; The Scrum framework; Scrum Master competencies
Day 2	8 h	Scrum Master competencies (continued); Scaling Scrum; Practice and assessment preparation

Assessment and certification

How learning is checked

- A self-assessment before and after the programme
- Case work, role-plays and exercises with feedback from the trainer
- A personal action plan that each participant presents at the end

Certificate and exams

- Participants who complete the programme receive a Cognitive Networks AI certificate of completion.
- It does not award CSM and Certified ScrumMaster: that credential is issued only through Scrum Alliance's licensed courses.

Formats and cohort size

- Onsite: At your office or a venue you choose, in full days.
- Online, live: Instructor-led over video, usually in half-day sessions so people can keep up with work.
- Hybrid: Some days in a room together, the rest online. Useful when a team works across cities.

Cohort size: 15 to 30 people per trainer. Larger teams run as parallel cohorts on the same outline, so everyone learns the same thing.

Pricing: We quote per cohort, based on duration, format and number of cohorts. There is no per-seat price list: tell us your team and we send a proposal within one business day.

Bring this programme to your team

Request a proposal at cognitivenetworks.ai/contact?programme=certified-scrummaster

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